



PRIVACY POLICY FOR THE USE OF THE WEBSITE OF DOMESTICHELPERWORLDWIDE.COM

Domestic Helper respects and takes your privacy seriously, and will process and use information about you in a secure manner. To ensure your privacy, Domestic Helper will always try to act in accordance with the General Data Protection Regulation. This page contains the Domestic Helper Privacy Statement. We advise you to carefully consult this Privacy Statement. Words with an initial capital letter in this Privacy Statement are defined in the Terms.

1. Definitions

Account	refers to a set of resources and rights within a given computer system assigned to you as the User for the purpose of accessing and/or using the Platform.
Controller	refers to an entity (in this case Domestic Helper) which determines the purposes and means of the processing of the Personal Data.
Data Subject	refers to any person whose personal data is being collected, held or processed.
GDPR	refers to the Regulation 2016/679 of The European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regards to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC.
Personal Data	refers to all data mentioned in the section Profile.
Processing	refers to the collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction of personal data.
Processor	refers to an entity (in this case Domestic Helper) which processes the Personal Data on behalf of the Controller.
User	refers to a person acting as a parent, a babysitter, or a nanny who accesses and uses the Platform via the User's Account.

User Content	refers to any content and information posted, uploaded, published, linked to, transmitted, recorded, displayed or otherwise made available on the Platform and/or transmitted by a User to other Users, including text messages, chats, videos, photographs and others whether it is publicly or privately transmitted.
Website	the Domestic Helper website, which can be found at the domain names domestichelperworldwide.com and domestichelper.world and all subpages.

2. What information is collected and processed by Domestic Helper?

Domestic Helper collects the following information: (i) information provided by Users, (ii) automatically generated information or (iii) information acquired through third parties.

Information provided by Users

In order to make contact with other users, you must first create a personal Profile. When you create such a Profile, you will be asked to enter certain information about yourself. You are not obliged to enter all details.

The following details are obligatory for all users:

- First name and Last name
- Date of birth
- Gender
- Nationality
- Profile photo
- Valid email address and password
- Statement / confirmation of No criminal record

For helpers such as, but not limited to, babysitters, nannies and childminders, the following details are also obligatory:

- Language(s) spoken
- Personal description
- Current location
- Preferred job location
- Current work situation
- Availability date
- Information about skills, education and experience
- Expected monthly salary
- Accommodation preference
- Private room preference

- Day off preference
- Phone number

For Employers, the following details are also obligatory:

- Type of employer / family
- Job title
- Job description
- Job availability
- Job period (start date / end date)
- Job location
- Job requirements
- Monthly salary offered
- Accommodation options
- Private room options

You can alter the information that you provide at any time. You can also add other information to your profile, such as photo. Your Profile is in principle public, except the contact details of a Helper (these are only available for Employer who purchased your contact details). Your public profile details can be consulted by anyone. As a User, you can change this setting at any time by setting your profile to be hidden.

Content

Domestic Helper stores and processes all Content that you make available via Domestic Helper. If you publish Content, for example your Profile, then other Users can make use of or react to the Content.

If you terminate your Profile, then Domestic Helper will immediately make your Profile inaccessible. Upon termination your data will be stored for a maximum period of six (6) months. Domestic Helper will remove or anonymise the Content, should you request this.

3. For what purpose does Domestic Helper use information about me?

Domestic Helper will use information about you for the following purposes:

- To make use of the Service possible.
- In order to send you information about Domestic Helper's own services, and to react to questions and/or complaints that you may have.
- In order to send you information about the products and services of Domestic Helper's partners, if you have given permission for this.
- In order to secure the Service, and to alter and improve the Service.
- To process payments.

- In order to provide information about you to third parties if you have given permission for this, or if required by law or regulation.

Domestic Helper will keep you informed about the development of the Service. If there is, for example, a new extension to the Service or if an update is to take place, then Domestic Helper will inform you about this. Domestic Helper may also keep you informed about and current or future special offers.

Should you not wish to receive email messages from Domestic Helper, you can unsubscribe using the link which is included in every email sent to you by Domestic Helper.

Use by third parties

Domestic Helper may provide your details to third parties provided that you have explicitly given permission for this to take place in the case of a particular third party, for example the processing of payments. It may also do so if these details cannot be traced to you personally (such as automatically generated information, not including your IP address).

Finally, Domestic Helper may provide your details to third parties if obliged to do so by law or regulation, if required by a court case, or if we believe that it is necessary to do so in order to protect the rights of Domestic Helper.

Domestic Helper will not provide your details to third parties for direct marketing purposes (for example for the sending of special offers) without your explicit permission. Domestic Helper may use a rendering of your account to job portals to advertise the use of Domestic Helper. The information provided will be anonymised.

The Website can contain hyperlinks that, when clicked, will cause you to leave the Domestic Helper Website and move to the website of another party. Domestic Helper has no influence over the services and/or websites that are linked to from the Domestic Helper Website. It may therefore be that another privacy statement applies to these services and/or websites. The Domestic Helper Privacy Statement only applies to (personal) details obtained via the Service. Domestic Helper accepts no responsibility whatsoever for (the functioning of and/or content of) services and/or websites of third parties.

4. Legal basis of processing

The processing of your personal data is based on the following legal basis:

Consent

Domestic Helper processes personal data based on the consent of our data subjects for one or more specific purposes (article 6, lid 1, sub a GDPR).

Contractual relationship

We process the personal data voluntarily communicated to us for the contractual processing of, for example, the required payments (article 6, lid 1, sub b GDPR).

Legitimate interest

We process personal data given by the data subject because this is necessary for the purposes of the legitimate interests pursued by Domestic Helper (article 6, lid 1, sub f GDPR). If you want further information concerning this matter you can reach out to us by sending an email message to info@domestichelperworldwide.com

5. How does Domestic Helper protect your personal information?

Domestic Helper will apply appropriate technical and organisational measures in order to protect your (personal) details against loss and against any form of illegal processing. Amongst other measures, Domestic Helper will ensure that all personal details are securely stored. Domestic Helper uses enterprise grade cloud providers for this data storage.

6. Rights of Data Subjects

You can request, view and, if necessary, alter your (personal) details in your Profile at any time. If you wish to know which details Domestic Helper has stored about you, or if you wish to alter details that do not appear in your Profile, then you may reach out to us by sending an email message to info@domestichelperworldwide.com

You have the right to object to processing of personal data concerning you, on grounds relating to your particular situation, when the processing of this data is based on our legitimate interests.

You can obtain from Domestic Helper a restriction of processing in case the accuracy of the personal data is contested, in case the processing is unlawful, in case Domestic Helper no longer needs the personal data for the purposes of the processing, but the personal data is required by you for the establishment, exercise or defence of legal claims and finally in case you object to processing (as mentioned in the above paragraph).

You have the right to receive the personal data concerning you in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller. You have the right to request the erasure of your personal data without undue delay in case your data is no longer necessary in relation to the purposes for which it was collected or otherwise processed, in case you withdraw your consent on which our processing is based, in case you have objected to our processing of your data and there are no overriding legitimate grounds for the processing, in case your data has been unlawfully processed, in case the personal data have to be erased for compliance with a legal obligation in Union or Member State law to which Domestic Helper is subject.

To request any of these rights you can contact us by sending an email message to info@domestichelperworldwide.com

7. Transfer of data to countries outside the EU

For technical or operational reasons, it may be necessary to transfer your details to (the servers of) companies and/or service providers allied with Domestic Helper in the United States or other countries outside Europe. Domestic Helper ensures that personal details are only transferred to countries where the European Commission has determined this country offers an appropriate level of security for personal details, whether this is based on Art. 45 GDPR, or on EU Standard Contractual Clauses and/or on the EU-US Privacy Shield.

8. Can this Privacy Statement be amended?

This Privacy Statement may be amended. Such changes will be announced on the Website and/or in a message to you.

9. Questions?

Should you have questions about this Privacy Statement, you can reach us by sending an email message to info@domestichelperworldwide.com